

Arron J Lorenz

SMB Systems Administrator

Email: arronlorenz@gmail.com

Phone: [\(309\) 751-4513](tel:(309)751-4513)

Web: <https://arr.onl>

Biography

I'm an Iowa-based Systems Administrator. For more than 15 years, I have worked directly with business owners to integrate technology systems.

My primary experience is with Windows Server, Windows Desktop, Ubuntu Linux, Quick Books, and FACTS ERP. I have significant experience using technology to connect local and remote team members to facilitate efficient business operation.

Other frequently used technologies include VMware ESXi, Office 365, Microsoft Azure, Amazon AWS, Dropbox, and HP printers.

Experience

2010 – 2020

Systems Administrator – Quad City Safety, Inc.

Initially hired to migrate Windows SBS. I worked directly with owners and management to facilitate a smooth transition to a modern cloud based platform. After my initial tasks were completed I continued to significantly contribute to improvements in system stability, intra-team communication, network security, and offsite-backups. I earned general authority to work with staff to identify and implement solutions focusing on ERP software upgrades, UPS and FedEx API integration, customer management, and project collaboration. I also provide general desktop, and mobile device support.

2014—2020

Blue Grass Drive-In

Opening the Blue Grass Drive-In along with my father has allowed me to utilize my skillset in small business systems administration to bring a modern twist to a classic experience. I researched and developed a plan and implemented a fully integrated digital projection system and theater management system for film display. My primary responsibilities are wide but my focus is on film display, advertising, social media, web management, point-of-sale, and customer service. By taking a proactive approach to customer communication through social media, text, email, and phone I have developed a system of quickly providing accurate information wherever the customer needs it.

Interests

Besides being a movie guy I have a growing passion for video production. I make a variety of videos ranging from advertisements for the drive-in to a trip to the pumpkin patch. I enjoy the process of learning a new way to express myself. It's also incredibly exciting to see others get enjoyment from something I create.

2008 – 2010

IT Guy – Quad City Candle Co.

I was contracted at Quad City Candle Co. to do data recovery of a failed hard drive. I continued to work with Quad City Candle Co. owners to modernize their point of sale, implement off-site backups, remote access, online sales, and in-house vinyl label production. I had a wide range of responsibilities that most revolved around solving technical challenges for a growing business.

2005 – 2008

Technical Consultant – ReachGN

General printer, and desktop consultation for small businesses. With a focus on businesses with less than ten employees I could work directly with managers and general staff to design and implement desktop systems. I primarily utilized Windows, Quick Books, proprietary invoice systems, and HP printers.